



Terms & Conditions

BOOKING CONDITIONS

Low / Shoulder Season:

- A \$75 deposit per room will be taken at time of booking.
- Cancellations or changes to a reservation must be made at least 48 hours prior to the check in date and time (2.00pm) or one night's accommodation will be charged per room.
- Deposits are non-refundable.

High Season (December - January & all public holidays):

- A deposit of 1 night's accommodation per room will be taken at the time of booking.
- Cancellations or changes to a reservation must be made at least 30 days prior to arrival time.
- Deposits are non-refundable.

Group bookings:

- Payment is required 1 month prior to arrival time.
- Cancellations or changes must be made at least 14 days prior to check in date and time or the full amount of the entire reservation will be charged.
- Large reservations require full pre-payment at the time of booking. Refunds will not be permitted due to cancellation.

OCCUPANCY TERMS & CONDITIONS

- A security bond – is required upon check- in. A room bond of \$100 is an authorized hold of funds on your nominated credit / debit card that can be charged within seven days if required to cover the costs of room repairs / replacements / extra-ordinary cleaning and or mini bar purchases.
- Smoking is **NOT** permitted in any rooms at the Bay Motel Safety Beach. Smoking is permitted outside of rooms and **away** from motel doors and windows where bins are provided. **Guests will be responsible for the cost** of rectifying the effects of smoking in rooms. (Min charge \$250).
- Guests are asked to respect our property and the comfort of other guests at all times.

COMPLIMENTARY UPGRADES

- A complimentary room upgrade may be available when booking direct through www.thebaymotel.com.au from a Standard Queen room to a Deluxe Queen Room. Room upgrades are not available for other room types, are subject to availability and cannot be used in conjunction with any other offer.
- A complimentary early check-in / late check-out may be available when booking direct through www.thebaymotel.com.au Alterations to check-in / check-out times are to be arranged by prior negotiation, are subject to availability and cannot be used in conjunction with any other offer.