

BAY MOTEL

SAFETY BEACH



General Occupancy – Terms & Conditions

- Check-in – 2 pm
- Checkout – 10 am
- Reception: 8am – 8pm daily. Late check-in by prior arrangement – please contact us in advance on the phone number in your confirmation email.
- Room bond – is required upon check- in. A bond of \$100 is an authorized hold of funds on your nominated credit / debit card that can be charged within seven days if required to cover the costs of room repairs / replacements / extra-ordinary cleaning and or mini bar purchases.
- Smoking is NOT permitted in any rooms at the Bay Motel Safety Beach. Smoking is NOT permitted near the motel doors and windows, but we do allow it next to the BBQ area. Guests will be responsible for the cost of rectifying the effects of smoking in rooms. (Min charge \$250).
- Guests are asked to always respect our property and the comfort of other guests.

Property Cancellation Policy

The Bay Motel has a range of rates on offer to provide you with flexible booking options depending on your circumstances.

As you can imagine a late cancellation limits our ability to provide to our wonderful return guests accommodation throughout the year.

Rest assured that if you are unable to fulfill your booking due to Covid-19 (**circumstances outlined by the Authorities****) a full and non- conditional refund (or credit) will be supplied.

The booking cancellation conditions below relate to the **Standard Flexible Rate** only. Any specific cancellation conditions relevant to any other type of booking rate are outlined in each rates description.

Reservation Policy:

Off Peak Period – 01 February to 30 November (Excluding Victorian designated public holiday long weekends during this period)

To secure a booking during our Off Peak period a \$75.00 deposit is required.

Cancellations

- Deposit refunds are available for booking cancellations made 30 days prior to check in date
- Booking cancellations made between 30 days and 48 hrs of check – in date your deposit is non-refundable.**
- Booking cancellations made less than 48 hrs to check-in date will be charged equal to your first nights' accommodation.**

Peak Period – 01 December to 31 January + Labour Day Weekend, Easter Weekend, Queens Birthday Weekend & Melbourne Cup Weekend. Please note minimum night stays may also apply during these times.

To secure a booking during our Peak Period, a deposit of 50% of the total cost of the booking is required.

Cancellations

- Deposit refunds are available for booking cancellations made 30 days prior to check in date less an administration fee equal to your first nights' accommodation**
- Booking cancellations made between 30 – 7 days of check – in date your deposit is non-refundable.**
- The remaining balance of your total cost will be charged 7 days prior to your arrival.

**** COVID 19 – Travel Restrictions Policy ****

If the Victorian State Government increases COVID 19 related travel restrictions and that change in restrictions prevents you from travelling to The Bay Motel Safety Beach then we will refund or provide a booking credit for the total cost of monies paid. Please Note this policy is not applicable to 'change of mind' cancellations.

COMPLIMENTARY UPGRADES

A complimentary room upgrade may be available when booking direct through www.thebaymotel.com.au from a Standard Queen room to a Deluxe Queen Room. Room upgrades are not available for other room types, are subject to availability and cannot be used in conjunction with any other offer.

A complimentary early check-in / late check-out may be available when booking direct through www.thebaymotel.com.au. Alterations to check-in / check-out times are to be arranged by prior negotiation, are subject to availability and cannot be used in conjunction with any other offer.

Should you require any further information in relation to our accommodation, please do not hesitate to contact us on +61 3 5987 2311, or email on info@thebaymotel.com.au.